# Naomi Nour

# AI/ML Engineer

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# **Summary & Key Highlights**

AI/ML Engineer with a Master's in Artificial Intelligence (Distinction) and 2 years of experience in developing and deploying AI-driven solutions, specialising in computer vision, deep learning, fine-tuning LLMs, multi-agent systems, RAG, LangChain, and machine learning model lifecycle. Skilled in Python, PyTorch, TensorFlow, OpenCV, Yolo, and MLOps practices such as CI/CD, MLflow and containerisation to build scalable AI solutions.

- **Fine-tuned LLMs (GPT, LLaMA, DeepSeek)** for specialised tasks, improving domain-specific performance by  $\sim 10\%$ .
- ❖ Developed a **multi-agent QA system** leveraging **LLMs (LLaMA, DeepSeek)**, the **RAG** method, and **Human-in-the-Loop (HITL)** integration to enhance clinical response accuracy and reliability.
- Designed a Multimodal RAG-powered assistant using FAISS, LangChain, and NLP for intelligent query responses.
- ❖ Developed & deployed an AI-powered solution integrating **YOLO object detection**, **predictive analytics**, and a **domain-specific chatbot** to automate image analysis, optimise decision-making processes, and deliver insightful analytics to improve operational efficiency in aquaculture.

# **Work Experience**

## **Head of AI Development**

Mar 2025 - Present

<u>TotalLab Ltd.</u> - Newcastle upon Tyne, UK

• Integrating **AI solutions** into TotalLab's **life sciences and healthcare software products**, including Phoretix Colony Counter, to **enhance data analysis accuracy** & regulatory compliance.

### Machine Learning Engineer (Part-Time)

Dec 2023 - Feb 2025

<u>Digital Readiness and Intelligent Systems Ltd. (D-Ready)</u> - Stockton-On-Tees, UK

- Developed and deployed an **AI-powered chatbot platform**, leveraging **LLMs' API**, **Python**, **Transformers**, **Flask**, **REST APIs**, and **LangChain** to enhance decision-making capabilities.
- Implemented a Machine Learning Model for lung cancer detection, achieving 95% accuracy
  through advanced preprocessing, feature engineering, and model optimisation, while
  addressing model bias for a research study.
- Designed and developed a computer vision pipeline (YOLO-based Object Detection + Natural Language Processing), pairing it with an LLM API to generate actionable recommendations and maintain model transparency (Explainable AI) for stakeholders.

**AI Research Assistant** (Project Basis)

Jun 2023 – Nov 2023 & April 2024- Jul 2024

Teesside University - Middlesbrough, UK

- Contributed to an Innovate UK-funded project with a cross-functional team to develop an AI Risk
  Management system leveraging LLM APIs and prompt engineering, ensuring compliance with
  AI ethics and Responsible AI, successfully engaging 20+ SMEs for adoption.
- Designed an **adversarial learning system architecture** to combat **AI cyberattacks** on supply chains, showcasing problem-solving abilities and critical thinking in a research-driven manner.
- Co-authored an **IEEE-published paper**:
  "An Explainable AI Tool for Operational Risks Evaluation of AI Systems for SMEs."

<u>Link</u>

Manolight - (E-commerce, selling personalised gifts) Iran

• Launched and scaled an e-commerce business, achieving **50K+** social media followers through **strategic analysis, A/B Testing** and digital marketing.

### **Junior Software Developer**

*Nov 2015 – Mar 2018* 

Tehran ICT Guild organisation - Iran

• Streamlined event registration processes and enhanced digital solutions by developing websites using WordPress (JavaScript and PHP) and mobile apps, delivering improved user experiences.

# **Selected Open-Source Projects Published**

## Fine-Tuning Large Language Models for Specialised Applications <u>LLaMA GitHub</u> - <u>GPT GitHub</u>

- **Fine-tuned GPT** and **LLaMA** models for medical terminology, achieving 9.6% improved comprehension using **PyTorch** and **Transformers** through advanced **optimisation techniques**.
- Developed scalable fine-tuning workflows for **20,000+ medical data**, implementing **CI/CD** for automated integration and utilising **MLflow** and **HPC** environments to ensure reproducibility.

## **AI-Powered Multi-Agent QA System**

<u>Link</u>

Developed a multi-agent medical QA system leveraging LLMs (LLaMA, DeepSeek) and the RAG method, integrating Human-in-the-Loop (HITL), Clinical Reasoning, and Evidence Retrieval to enhance response accuracy and reliability iteratively.

Text Summarisation <u>Link</u>

- Developed and deployed a scalable text summarisation pipeline for 16,000+ data samples on Azure Cloud using FastAPI and Flask for real-time processing, ensuring efficient data ingestion, validation, and transformations within robust data pipelines.
- Automated deployment workflows with CI/CD (GitHub Actions) and Docker, implementing
   MLOps best practices to ensure model consistency and traceability.

#### **RAG-Powered Medical Assistant**

Link

- Developed an intelligent QA system using **RAG**, **LLMs**, and **NLP**, integrating **Langchain**, **Vectore Store**, and **RESTful APIs** for context-aware medical document analysis and text generation.
- Integrated **image captioning and document retrieval** to enhance multimodal AI capabilities.

#### **Image Segmentation with U-Net**

Link

• Successfully implemented and trained a U-Net model for **image segmentation**, utilising **deep learning** and **computer vision** techniques to achieve high accuracy in object identification.

# Face Recognition <u>Link</u>

Developed a Convolutional Neural Network (CNN) using TensorFlow and Keras, which
accurately identified and verified individuals in various images.

## **Education**

## MSc Artificial Intelligence with Advanced Practice | Teesside University, UK | Jan 2023-Jan 2025

- Grade: **Distinction**
- Final Project and the Paper Under Review: Fine-Tuning LLMs for Medical Application

### **BEng Computer Engineering** | *BNUT University, Iran* | *Sep 2010-Sep 2014*

- Grade: **Equivalent 2:1**
- Final Project: Booking System Development for Hospitals Using HTML, CSS, JS and WordPress

## **Deep Learning Specialisation**

**Python Specialisation** 

**Azure AI-900** 

Apr 2024 | Deeplearning.AI

Sep 2023 | UMich | Coursera

Aug 2024 | Microsoft

### **Skills and Tools**

### **Machine Learning & AI:**

- Generative AI (LLMs, Text Generation, Fine-Tuning GPT, LLaMA Models)
- NLP (Transformers, Large Language Models, Prompt Engineering)
- Deep Learning (CNN, RNN, LSTM, GRU, GANs)
- Computer Vision (Object Detection, Image Segmentation, etc.)

Programming & Frameworks: Python, SQL, Flask, REST APIs, PyTorch, TensorFlow, Scikit-learn

Model Deployment & MLOps: CI/CD (GitHub Actions), Model Versioning, Containerization (Docker),

Model Tracking (MLflow), Cloud Deployment (Azure AI Studio, App Services, Blob Storage)

Data Visualisation & Analytics: Power BI, Matplotlib, Predictive Analytics, Data Cleaning

